

Donating to Jacana – terms and conditions

Agreement

By donating to Jacana you are agreeing to our terms and conditions including our refund policy. Please review the following prior to making your donation.

How to Pay

The method of payment for donations is online, through bank or by credit card. We do not capture or store your credit card details, only the authority from our secure payment provider, Mollie the Netherlands, that your credit card payment has been approved. We accept Visa and MasterCard via a secure payments system which is linked directly to our secure payment provider who will authorise all credit card payments. We can accept cards issued in Europe or overseas however all payments are processed in Euros. You will receive a receipt with a copy of the payment information received for each donation.

Refunds and cancellations

If you make an error in your donation a refund may be available. Any refunds will be made by credit to the card used for the original purchase or donation. If you make an error please, email donations@jacana.help immediately. Donations cannot be cancelled after 7 working days.

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